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NEWS RELEASE

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## **Notice Concerning Expiration of Bonded Warehouse License for the Company's Subsidiary**

SGH Global Japan Co., Ltd. (hereinafter “SGJ”), a consolidated subsidiary of SG Holdings Co., Ltd. (the “Company”), has recently found that its bonded warehouse license for the Tokyo Logistics Center Bonded Warehouse will expire without being renewed.

The Company and SGJ solemnly acknowledge this matter, deeply regret it, and sincerely apologize to our customers and all concerned parties. To prevent such situations from recurring, we will thoroughly strengthen compliance, establish governance systems, and implement measures to prevent recurrence.

### 1. Overview of the matter

An investigation by Tokyo Customs revealed that foreign cargo handled at the Tokyo Logistics Center Bonded Warehouse in June 2025 was imported without obtaining permission from the Director General of Customs. The act violated the provisions of Article 67 of the Customs Act\*, and SGJ and the employees involved were subject to a disposition of administrative notification from Tokyo Customs in December 2025.

Regarding the Tokyo Logistics Center Bonded Warehouse, one of SGJ's bonded warehouses, the bonded warehouse permit is valid until January 31, 2026, and the permit cannot be renewed and will expire on that date due to the aforementioned disposition of administrative notification.

### 2. Disposition against SGJ (disposition of administrative notification)

Payment to Tokyo Customs of an amount equivalent to the fine under the Customs Act

Subject: SGH Global Japan Co., Ltd.

### 3. Cause of occurrence and measures to prevent recurrence

[Cause of occurrence]

The direct cause stems from the involved employees' dismissive attitude toward compliance. However, the underlying causes include factors such as insufficient staffing amid a significant increase in cross-border e-commerce packages, leading to pressure on the sites to prioritize meeting lead times over compliance.

Based on this understanding, we have formulated the following measures to prevent recurrence and are progressively implementing them.

[Measures to prevent recurrence]

(1) Redesign of operations

Review of operation procedure manuals, reorganization of conveyors, systems, and locations, revision of shift system, etc.

(2) Review of organizational design

Restructuring of customs clearance and bonded operations systems, establishment of specialized departments for internal control and compliance with laws and regulations, etc.

(3) Review of personnel system

Review of evaluation systems and compensation systems, and consideration and promotion of the systematization of transfers, assignments, etc.

(4) Education

Thorough implementation of recurrence prevention training, compliance training, etc.

(5) Strengthening of governance structure

Clarification and strengthening of the three-line defense system

4. Response following the expiration of the bonded warehouse license

(1) Cargo handled at the Tokyo Logistics Center Bonded Warehouse

Effective February 1, 2026, foreign cargo previously handled at the facility will be outsourced to partner companies and managed at other SGJ facilities to provide the same level of service as before.

(2) Impact on performance

The impact on performance for the fiscal year ending March 31, 2026 is currently under review, but it is expected to fall within the scope of being immaterial.

We sincerely apologize once again for the significant inconvenience and concern this situation has caused our customers and all other concerned parties.

\* Article 67 of the Customs Act: Pursuant to the provisions of Cabinet Order, a person seeking to export or import cargo must declare to the Director General of Customs the cargo's product name, its quantity and price (or the quantity and value forming the basis for assessing duties, for cargo being imported (excluding cargo subject to a special declaration)), and other necessary particulars, and obtain permission from the Director General of Customs after passing through the necessary cargo inspection.